



Smt. P.D. Hinduja Trust's

K.P.B. HINDUJA COLLEGE OF COMMERCE

Sindhi Linguistic Minority Institution: (Autonomous)

(Affiliated to University of Mumbai) : NAAC Re-Accredited With "A+" Grade: CGPA: 3.59

Current Address (Temporary): Sadhana House, 570, Pandurang Budhkar Marg,
Behind Mahindra Towers, Worli, Mumbai – 400018. Contact Details Tel: 022-4098-9000.

Email: info@hindujacollege.Com : Website: www.hindujacollege.edu.in

Prin. Dr. Navin M. Punjabi

Ref. No. :

Report of Student Satisfaction Survey

Academic Year 2024-25

K.P.B. Hinduja College of Commerce

The **Student Satisfaction Survey for the Academic Year 2024-25** was conducted by **K.P.B. Hinduja College of Commerce** to obtain systematic feedback from students regarding various aspects of their academic experience and overall engagement with the institution. The primary objective of the survey was to assess the level of student satisfaction, understand students' perceptions of the teaching-learning process and institutional facilities, and identify areas requiring further improvement.

The survey was conducted through an **online structured questionnaire**, with students voluntarily participating and submitting their responses through a Google Form. The feedback received provides valuable inputs for the College in its endeavour towards **continuous improvement in academic quality, student support, infrastructure, and institutional practices**.

Teaching-Learning Process

The survey reflects a **high level of student satisfaction with the teaching-learning process** at K.P.B. Hinduja College of Commerce. Students have expressed positive feedback regarding the **subject knowledge, communication skills, preparedness, accessibility, and effectiveness of faculty members**.

The use of relevant teaching methodologies and efforts towards developing students' **communication skills, soft skills, life skills, employability skills, and practical understanding** have been positively received. Faculty members' efforts to connect classroom concepts with current affairs, contemporary developments, and practical applications have contributed to making the learning experience more meaningful.

The feedback also indicates scope for further strengthening **interactive, experiential, technology-enabled and innovative teaching-learning practices** to encourage greater student participation and engagement in the classroom.

Campus Environment and Student Development



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Students have expressed favourable views regarding the overall **campus environment of K.P.B. Hinduja College of Commerce**. The College is perceived as providing a **safe, inclusive, disciplined and supportive environment** conducive to academic learning and personal development.

The College encourages students to actively participate in **co-curricular and extracurricular activities**, which contribute to their holistic development. Participation in cultural, academic, sports, social and other student-oriented activities provides opportunities for students to develop **leadership, teamwork, communication, creativity, confidence and interpersonal skills**.

Infrastructure and Learning Facilities

The survey indicates that students are generally satisfied with the **infrastructure and learning facilities** available at the College. The institution continues to strengthen its academic and technological infrastructure to support contemporary educational requirements.

At the same time, student feedback highlights the need for continued **modernization, upgradation and enhancement of infrastructure and learning resources**. The observations received through the survey will assist the College in identifying areas where facilities can be further improved to provide students with a more effective and technology-enabled learning environment.

Career Guidance, Internship and Placement

Students have acknowledged the importance of the career-oriented initiatives undertaken by the College, including **career guidance, internships, training programmes and placement support**.

The survey, however, indicates scope for further strengthening these areas through enhanced **industry-institution collaboration, corporate interaction, internship opportunities, placement drives, professional training and employability-focused programmes**. Greater exposure to industry practices and professional environments can further prepare students for employment, higher education, entrepreneurship and future career opportunities.

Key Areas Identified for Improvement

Based on the feedback received, the following areas have been identified for continued attention and improvement:

- Promoting more **interactive, innovative and experiential teaching-learning practices**.
- Increasing the use of **technology-enabled and student-centric learning methods**.



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- Continuing the **modernization and upgradation of infrastructure and learning resources.**
- Strengthening **career guidance, internship and placement opportunities.**
- Enhancing **industry–institution linkages and corporate interaction.**
- Providing additional opportunities for **skill development, professional training and employability enhancement.**
- Encouraging greater student participation in **co-curricular and extracurricular activities** for holistic development.

Conclusion

The **Student Satisfaction Survey 2024–25** reflects an overall **high level of student satisfaction** with the academic and institutional environment at **K.P.B. Hinduja College of Commerce**. The positive feedback regarding faculty, teaching–learning practices, campus environment and student development initiatives demonstrates the College's continued commitment to providing quality education and a supportive learning environment.

At the same time, the constructive feedback received through the survey provides important direction for future initiatives. The College will continue to work towards **innovative teaching practices, modern infrastructure, stronger industry engagement, enhanced career opportunities and comprehensive student development.**

The survey therefore serves as an important component of the College's **continuous quality improvement process**, enabling K.P.B. Hinduja College of Commerce to respond effectively to student expectations and strengthen its commitment to academic excellence, employability and holistic development.